



Program Agreement

The following guidelines apply to all Jack's Caregiver Coalition's Jack-to-Jack Program ("Program") participants and are subject to and incorporated in the Program Terms. Jack's Caregiver Coalition may terminate your participation in the Program if you do not comply with this agreement.

In these guidelines, we sometimes use "we", "us" and "our" to refer to Jack's Caregiver Coalition, "New Recruit Caregiver" or "NRC" to refer to each of the newly recruited caregivers in the Program, and "Coach" to refer to each experienced caregiver that serves as a volunteer in the program. We also refer to the Newly Recruited Caregiver and Coach who connect in the Program as "Partners".

Commitment to the Program:

The mission of Jack's Caregiver Coalition is to improve the way men think, feel, and act in their role as a cancer caregiver. The Jack-to-Jack Program is central to our mission. Jack's Caregiver Coalition believes that it is the men we serve that are best equipped to determine who is a good match for them. Jack's Caregiver Coalition is not the matchmaker; our program participants are. We've simply created a process that allows the participants to learn about and connect with each other. We make no guarantee that the connections made by the participants will have the results our participants are hoping for, but in our experience total strangers meeting with a shared caregiving experience often have conversations that significantly improve the way they think, feel, and act in that role.

For an effective connection and Program experience:

- A Coach should have a sincere, bona-fide interest in, and be committed to, providing one-on-one support and encouragement to help an NRC deal with the challenges he's facing. A Coach commits to responding to any NRC that contacts him within 48 hours.
- An NRC should have a sincere, bona-fide interest in receiving a Coach's support, and encouragement. An NRC is asked to reach out to the Coach in our database that, based on his review of the profiles, he feels is the best match for him for a Jack-to-Jack relationship.

Find a guy in our database that looks like a good fit for you.

Reach out through his preferred contact method and introduce yourself. He'll respond within 48 hours.

Agree on where & when to meet. No agenda, just get to know each other. Enjoy a coffee or a beer with a guy that totally gets it.

Since everyone's journey is different, we recommend that together you decide how best to communicate and be responsive to each other's needs and schedules.

Coaches are volunteers and receive no compensation from Jack's Caregiver Coalition or Newly Recruited Caregivers for their services. Coaches and Newly Recruited Caregivers are each responsible for any costs they incur while participating in the Program, including any costs associated with communication, meals, travel, or activities.

Confidentiality

Please keep all information about your Program Partner confidential. Including the personal information that you receive from us regarding your Program Partner. All personal information that you receive from us regarding your Program Partner is subject to our Privacy Policy. Personal information that your Program Partner chooses to disclose to you while participating in the Program, must not be disclosed by you to any third party, or used for any other purpose without express written permission from the partner who shared the information.

You must keep any paper or electronic information that includes personal information in a safe and secure place and take reasonable steps to protect it from unauthorized access or use. If you learn of unauthorized access to or use of personal information you hold regarding your Program Partner, you must promptly notify your partner and us by emailing contactus@jackscaregiverco.org.

You agree not to use the Program, Jack's Caregiver Coalition's website, social media, or personal information regarding a NRC or Coach, to harass, violate the privacy, or harm or threaten to harm any Program Coach, newly recruited Caregiver or Jack's Caregiver Coalition in any way.

Managing your "NRCs"

As a Coach, you have the right to decline an NRC based on your capacity. It is up to each Coach to decide how many NRC relationships he can support. If you are unable to take on another NRC, please respond explaining your situation within 48 hours.

Online Privacy Policy

Our Jack-to-Jack program respects the privacy of its participants. Jack's Caregiver Coalition does not rent or sell any of its volunteer information to anyone for any purpose. The information collected by Jack's Caregiver Coalition is utilized solely for the purpose of sharing on our password protected webpage to which all new Jack's members have access.

Medical and Health Care Provider Advice, Recommendations and Referrals are Prohibited

- Coaches and NRC's must not:
 - Offer medical advice or opinions to each other or to other Coaches or NRC's.
 - Endorse or recommend specific physicians or other health care providers, or health care facilities, or medical treatments to other Coaches or NRC's.

Jack's Caregiver Coalition will not recommend or endorse physicians, other health care providers, health care facilities, or medical treatments.

Conflict of Interest:

Coaches must not promote personal business or other personal interests to NRC's. NRC's must not promote personal business or other personal interests to their Coaches.

Social Media:

Jack's Caregiver Coalition's policy is that Coaches and NRC's are not authorized to use social media to promote the Program without having been authorized and trained by Jack's Caregiver Coalition to do so.

If you have any questions regarding this Policy, or for any reason you believe that your program partner has violated this agreement, please e-mail us with your concerns to contactus@jackscaregiverco.org.

Participant:

Dated: _____